Never Ending Technology Inc
P O Box 5914 Huntsville, AL 35814
https://neverendingtechnology.com

Capability **Statement**

Cage	UEI#	Facility Clearance
7A1N4	JFMQLM2LMCK6	High Level

Status/Size	Certifications
SBA EDWOSB; WOSB; SDB Certified Small Business	ISO 9001:2015 and ISO 20000-1:2018 Certified

Who We Are

Never Ending Technology, Inc. (NET) has over 25 years of experience in providing management and technical support to government customers at the federal, state, and local levels.

Mission - To solve customer's technical challenges with cost-effective, individualized solutions to streamline their workday.

Vision - Cost efficient and futuristic solutions.

Values - We lead our Company aligned with the following listed values.

- **Integrity** - Do what is right
- **Excellence** - Exceptional quality is our hallmark.
- **Caring** - Compassionate, faithful, and respectful for our customers and community.
- **Teamwork** - Together we exceed expectations.
- **Flexibility** - Rapidly adaptable to customer's needs.

Core Competencies

- **IT/AV/VTC Engineered Solutions**
- **IT Service Desk Management**
- **Event/Conference Management**
- **Data Mining / Data Analysis**
- **Software Development and Systems Analysis**
- **Training & Technical Exchange**
- **Cyber/Network Security**
- **Project & Program Management**

Supported Customers

Contract Vehicles

- **MDA SHIELD**
- **NASA SEWP VI**
- **GSA MAS**
- **OASIS+ (IP)**

Key Points of Contact

Primary: Laquita Nelson, CEO
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Core Capabilities	Enablers
IT/AV/VTC Engineered Solutions	Certified and Experienced Staff Resources VAR "Metal" Partners provide access to OEM equipment Full Life Cycle Support to include: • Project Planning • Requirements Analysis, Validation and Decomposition • Design to Requirements • Build to agreed Specifications • On-Site Facility Install, Test and System Certification • Provide OEM Warranty and Service support • Upgrade/Refresh and disposal of old equipment
IT Service Desk Management	ITIL/ITSM Certified and Experienced Staff Resources Experienced employing Remedy and Service Now ITSM Products Experience with Business Hours and 24x7x365 Operations 22 Documented ITSM Process Guides at ML 3 include: • Service Requests • Incident and Problem Management • Change and Configuration Management • Service Level Management • Continual Service Improvement
Event/Conference Management	Experienced Staff Resource for Gov and Non-Gov Customers On-site or Virtual Events (CONUS or OCONUS) Documented Event/Conference Project Plan Template • Requirements Analysis and Validation • 3 Level WBS/Schedule to ensure all elements covered • Detailed Cost/Budget Tracking • Close-out Event Report provided
Data Mining/Data Analytics	Experienced Staff with CDC and Dept of Ag Data Bases Exp Develop SW to assist with Database Administration and Mining Develop Statistical Routines and Analysis Conduct Gap Analysis and Establish Tracking System Develop Data Visualization Representation Products
Software Development and System Analyzes	Develop Data-driven Executive Dashboard Develop data integration and validation tools to support data reporting from various file formats for government customer meeting legal requirements. 3rd party analysis of a national wide software system Database administration (Oracle, SQL)
Training and Technical Exchange	Experienced Staff in the planning and execution of medium to large training/technical conferences
Cyber/Network Security	Experienced Cybersecurity engineering support for US Army Developed NOC design and implementations methodology Key Staff with Network forensic operations experience JWICS Engineering Support
Project and Program Management	PMI Certified and Experienced Staff Resources Documented Project and Program Manager Handbooks Documented Project Mgt and Project Portfolio Mgt Processes Experienced in Small, Medium and Enterprise Level IT Projects and Programs